Eric Mordi | Junior Software Developer

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PERSONAL PROFILE

I am a recently qualified junior developer who has a passion for providing proactive solutions for customers. I have always strived to find logical outcomes to complex problems which naturally led me to pursue a career in software development. With a background in retail technology I have learned how to communicate complex problems in a simple manner to ensure that the end customer is fully informed. I thrive when I can work in a collaborative workplace and I am also comfortable working autonomously.

I am fortunate to have a natural aptitude for learning and over the last few years I have selffunded my own personal training in order to pursue a career in software development. I am now looking for an opportunity to join a dynamic organisation to put my theoretical knowledge and professional experience into practice.

TECHNICAL SKILLS

- JavaScript, jQuery, D3.js and Angular.JS, HTML 5, CSS3, Python, Django.
- Webpack and Gulp
- Test Driven Development (TDD) using jasmine/karma
- C# and .net
- XUnit testing for C#
- Content Management Systems (Umbraco)
- GitHub
- Cloud deployments
- Working with Application Programming Interfaces
- Data management (working with relational data)
- Agile development & project management (Prince 2 foundation certified)

PROFESSIONAL EXPERIENCE

CCleaner at Avast Software

2019 - Prestent

Junior Full Stack Web Developer

- I am Currently a developer for the CCleaner team at Avast and my job role entails maintaining and
 updating the website for example updating the home and download page for the summer sale. I
 highlight this point as it was a huge accomplishment for me as this was a record-breaking month for
 the company achieving £10 million revenue in a single month.
- Writing tests for not only my code but also testing the site making sure it is working correctly and there are no bugs.
- Accurately story sizing and keeping within a sprint completing all goals/ stretch goals
- Constant research and development in order to improve the site in any way possible
- Updating the website with new designs from the UX team as well as working closely with them, the
 marketing and data analyst team to ensure users are getting the best experience when visiting our
 site.

- I am one of the key business relationship managers who liaise with organisations in the London area and provide accommodation to their workforce.
- I redesigned the online portfolio and web facing portal to provide a better user experience, utilising skills I have obtained during recent studies with the code institute.
- Responsible for providing referencing and background checks for potential clients and working collaboratively with local landlords to ensure the most suitable accommodation is found.

Three UK 2015 - 2016

Technical Sales Advisor

- As a technical sales advisor I made it my responsibility to ensure that customers were well informed about the technology we had to offer instore.
- I maintained client information on internal Oracle databases, carried out inventory checks of local store stock and reported any discrepancies to my line management.
- I achieved consistent NPS feedback, from customers, of above 95% during my tenure with the business.

Carphone Warehouse

2012 - 2015

Technical Customer Consultant

- Responsible for the management of the shop floor ensuring that client problems and queries were dealt with in line with internal key performance indicators.
- Responsible for processing card transactions and payments, financial invoicing and bookkeeping.
- Regularly exceeded personal and regional sales quotas, this was due to always ensuring that I remained aware of the cutting-edge technologies on the market.
- I was also responsible for the development and delivery of a bespoke internal training package that provided training to new staff members.

PROFESSIONAL QUALIFICATIONS

•	PRINCE2 Foundation for project management	2018 -2019
•	Level 5 Diploma Software development	2017 – 2019
•	Foundation degree in computing (Distinction)	2014 – 2015